

RESTAURANTS · CAFES · DELIVERY

Restaurant and delivery

Menu and prices, table bookings, orders and delivery in the guest's language at any hour. The shift sees everything accepted in one SVI CRM instead of a hundred chats.

24/7

reply to a client at any hour

7

languages, in the client's own

1

SVI CRM for every channel

WHAT IT IS FOR

Main capabilities

Menu and prices from the base

Ingredients, vegetarian, gluten free: only what is on your menu.

Table bookings

The system checks a free table, a booking only after the guest says yes.

Orders and delivery

The system counts the total with delivery, zone and hours from the settings.

Groups and celebrations

Large parties and special requests wait for the manager in SVI CRM.

Move and cancel

The guest changes a booking in the same chat, the shift sees the result.

Honest, never invents

No promised discounts, no invented dishes, prices or free tables.

INTEGRATION

Connects to anything

All in «Channels». Your page and the widget work at once, Telegram and email connect in a minute, Instagram and WhatsApp through the official Meta API. A connected channel can serve any solution of the account.

Where clients write

Instagram Direct

WhatsApp

Telegram

Website chat

Email

Your own page by link

Where the result goes

SVI CRM

Telegram to a person or group

Email

HubSpot

Salesforce

Pipedrive

amoCRM

Bitrix24

Zoho

Odoo

monday.com

Airtable

Google Calendar

Webhook

READY FROM DAY ONE

Pages you get at once

Nothing to develop: the page for talking with clients and SVI CRM come with the solution.



Your page: a real reply of the agent on a demo company

MINIMAL ENTRY POINT

Your page

Your own link svi-ai.com/c/<name>. A chat with the agent in 7 languages, clients can send a photo or PDF. Put it in your Instagram bio, on a card, in a QR code at the desk.

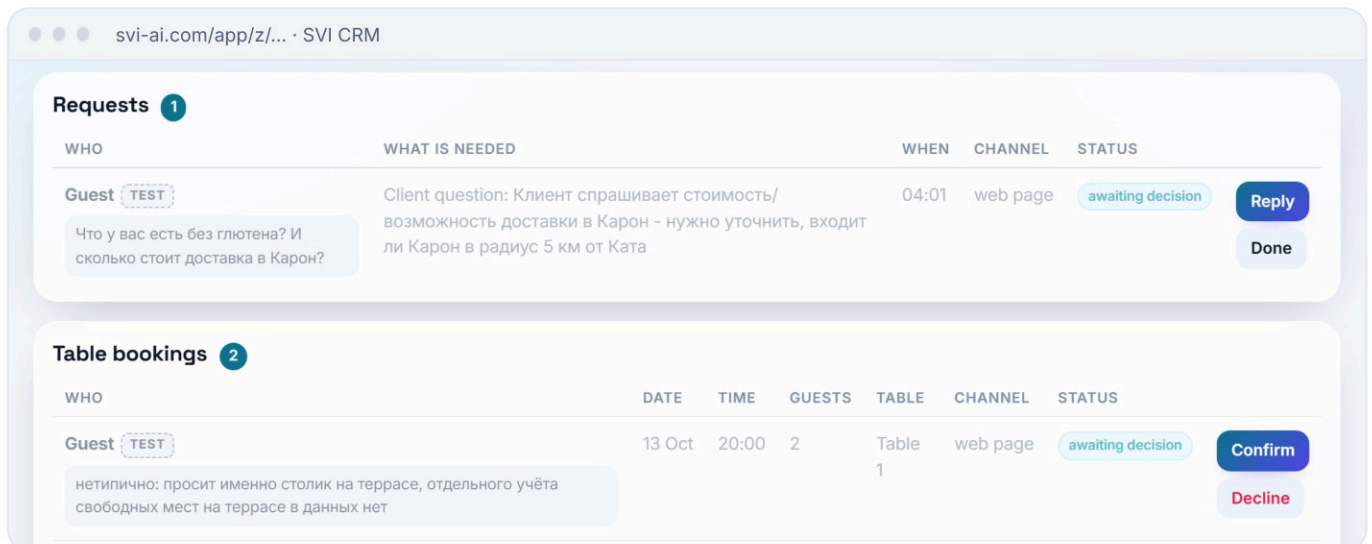
EMBEDDABLE

Website widget

A «Message us» button on your website. One line of code, it opens the same page and the talk lands in the same SVI CRM.

SVI CRM: everything accepted in one table

Requests, bookings and questions from every channel, with status and reason. «Confirm», «Decline», «Reply»: the agent passes the result to the client. Test items are marked and take no real time.



Launch in three steps

1 Install

Mai builds the solution from your words and links: website, Instagram, Google Maps.

2 Test

The agent answers on your link within the test, channels stay silent until launch. Check replies and SVI CRM.

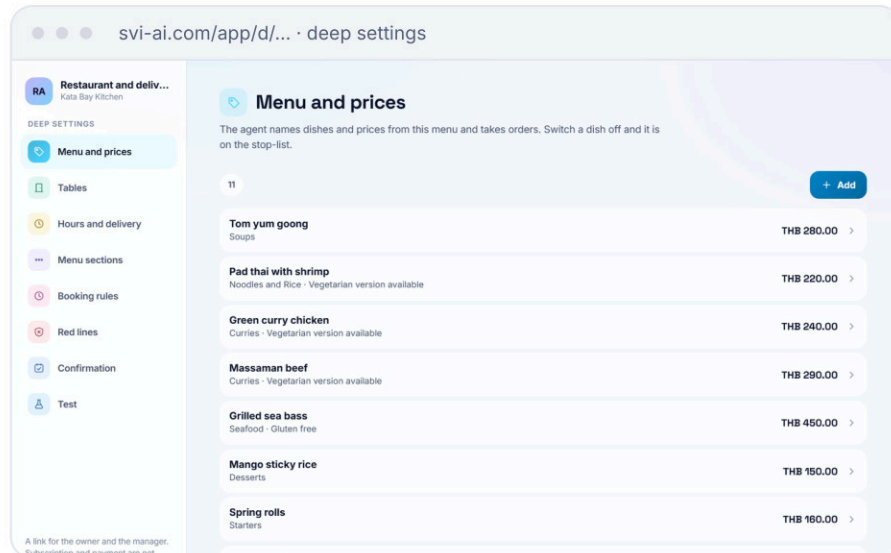
3 Launch

Connect channels in «Channels» and switch on when you like the result.

DEEP SETTINGS

Everything the agent works by, on one page

A separate page by link, no account login needed. Every value is a default and is tuned to you: an empty field returns the default.



Menu and prices

Tables

Hours and delivery

Menu sections

Booking rules

Red lines

Confirmation

Test

default · tuned to you

TEAM

Everything can be shared

A new link switches the old one off at once.

INPUT

Page for clients

Anyone can get the link to your page: clients, partners, the front desk.

[copy](#) · [send](#) · [open](#)

OUTPUT

SVI CRM for a manager

A manager works in SVI CRM by their own link, with no access to the account or billing.

[copy](#) · [send](#) · [open](#)

SETTINGS

Deep settings

A link for the owner and the manager: they change data and rules, never the subscription.

[copy](#) · [send](#) · [open](#)

Just tell Mai, she does the rest

No settings to hunt for. Explain it to Mai in words, by voice or with a file, and she updates the base, prices, schedule and rules. Mai answers in the chat, in Telegram and right on the deep settings page.

[«Add a soup of the day for 180»](#)[«On Saturday we close at 21:00»](#)[«Send bookings of 6 or more to me»](#)

Live demo on svi-ai.com

Talk to the agents on the solution page. Every number in this document is a default and is tuned to your business.

[svi-ai.com](#)