

SPAS · SALONS · CLINICS · HOTELS

AI receptionist and front desk

Answers guests day and night, books by your business rules and hands a person only what needs their decision.

24/7

reply to a client at any hour

7

languages, in the client's own

29

booking rules in place at once

WHAT IT IS FOR

Main capabilities

Reply in the first minute

In the guest's language, day and night, only from your base: services, prices, terms.

Book, move, cancel

Code checks the time: hours, therapists, availability, Google Calendar.

A front desk's rules

Last booking before closing, groups, repeat bookings, holidays.

Disputed cases wait for a person

A group or an unusual request goes to SVI CRM with a summary and the reason.

Reminders and gift cards

A reminder before the visit, gift card and package balance and redemption.

Honest, never invents

No invented prices, discounts or free time. Asked «are you a bot?», it says so.

INTEGRATION

Connects to anything

All in «Channels». Your page and the widget work at once, Telegram and email connect in a minute, Instagram and WhatsApp through the official Meta API. A connected channel can serve any solution of the account.

Where clients write

Instagram Direct WhatsApp Telegram
Website chat Email Your own page by link

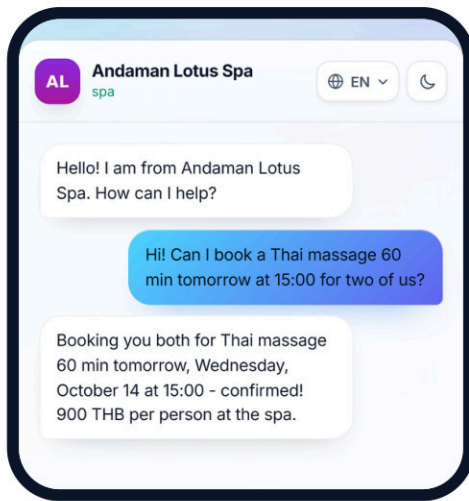
Where the result goes

SVI CRM Telegram to a person or group
Email HubSpot Salesforce Pipedrive
amoCRM Bitrix24 Zoho Odoo
monday.com Airtable Google Calendar
Webhook

READY FROM DAY ONE

Pages you get at once

Nothing to develop: the page for talking with clients and SVI CRM come with the solution.



Your page: a real reply of the agent on a demo company

MINIMAL ENTRY POINT

Your page

Your own link svi-ai.com/c/<name>. A chat with the agent in 7 languages, clients can send a photo or PDF. Put it in your Instagram bio, on a card, in a QR code at the desk.

EMBEDDABLE

Website widget

A «Message us» button on your website. One line of code, it opens the same page and the talk lands in the same SVI CRM.

SVI CRM: everything accepted in one table

Requests, bookings and questions from every channel, with status and reason. «Confirm», «Decline», «Reply»: the agent passes the result to the client. Test items are marked and take no real time.

svi-ai.com/app/z/... · SVI CRM

Schedule

5

DATE	TIME	MALI	NOI	PLOY	KANYA
14 Oct	TEST	15:00	Guest 1 · Thai massage 60 min	·	·
14 Oct	TEST	15:00	·	Гость 1 (guest 2) · Thai massage 60 min	·
14 Oct	TEST	16:00	Guest 1 · Aromatic oil massage 60 min	·	·
14 Oct	TEST	19:00	Анна · Thai massage 90 min	·	·
14 Oct	TEST	19:00	·	Анна · Thai massage 90 min	·

Bookings

5

GUEST	SERVICE	DATE	TIME	SPECIALIST	CHANNEL	STATUS
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Launch in three steps

1

Install

Mai builds the solution from your words and links: website, Instagram, Google Maps.

2

Test

The agent answers on your link within the test, channels stay silent until launch. Check replies and SVI CRM.

3

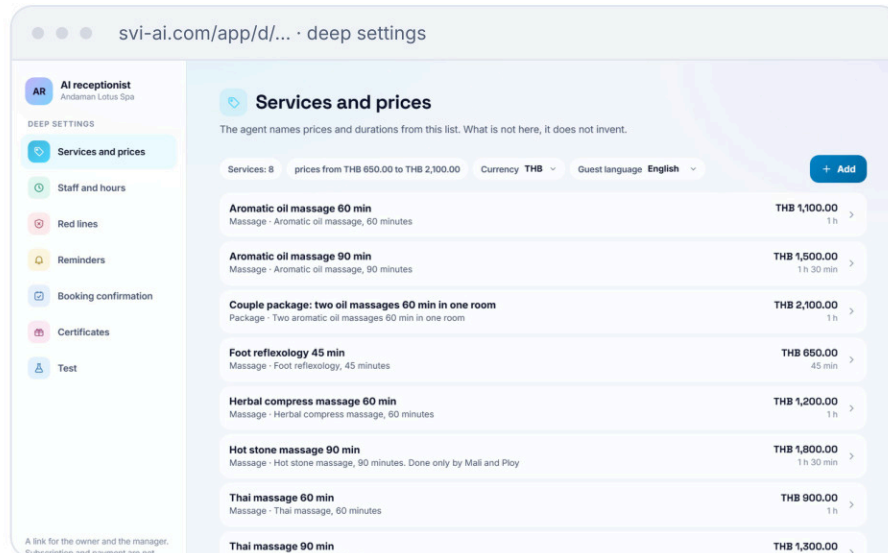
Launch

Connect channels in «Channels» and switch on when you like the result.

DEEP SETTINGS

Everything the agent works by, on one page

A separate page by link, no account login needed. Every value is a default and is tuned to you: an empty field returns the default.



Services and prices

Staff and hours

Red lines

Reminders

Booking confirmation

Certificates

Test

default · tuned to you

TEAM

Everything can be shared

A new link switches the old one off at once.

INPUT

Page for clients

Anyone can get the link to your page: clients, partners, the front desk.

[copy](#) · [send](#) · [open](#)

OUTPUT

SVI CRM for a manager

A manager works in SVI CRM by their own link, with no access to the account or billing.

[copy](#) · [send](#) · [open](#)

SETTINGS

Deep settings

A link for the owner and the manager: they change data and rules, never the subscription.

[copy](#) · [send](#) · [open](#)

Just tell Mai, she does the rest

No settings to hunt for. Explain it to Mai in words, by voice or with a file, and she updates the base, prices, schedule and rules. Mai answers in the chat, in Telegram and right on the deep settings page.

«Make the last booking 30 minutes before closing»

«Add a 30 min head massage for 500 THB»

«Ploy is on leave from 1 to 10 November»

Live demo on svi-ai.com

Talk to the agents on the solution page. Every number in this document is a default and is tuned to your business.

[svi-ai.com](#)