

CARGO · FORWARDING · LOGISTICS

Freight forwarding

A client writes at night in their language and gets a price by your rates, the transit time and the terms at once. No request gets lost between email, messengers and calls.

24/7

reply to a client at any hour

7

languages, in the client's own

1

SVI CRM for every channel

WHAT IT IS FOR

Main capabilities

Price by your rates

Code counts the total by rate and weight or volume, not the model «in its head».

Transit times and modes

Air, sea, truck: time and minimum shipment from your rates.

What can and cannot ship

Prohibited goods, insurance and customs word for word from the base.

Booking a shipment

A request only after the client says yes, the manager sees it in SVI CRM.

Unusual cases to a manager

No rate or special cargo: the question goes to a person, the client gets an honest reply.

Honest, never invents

No invented prices, times or discounts, no other clients' shipments.

INTEGRATION

Connects to anything

All in «Channels». Your page and the widget work at once, Telegram and email connect in a minute, Instagram and WhatsApp through the official Meta API. A connected channel can serve any solution of the account.

Where clients write

Instagram Direct WhatsApp Telegram
Website chat Email Your own page by link

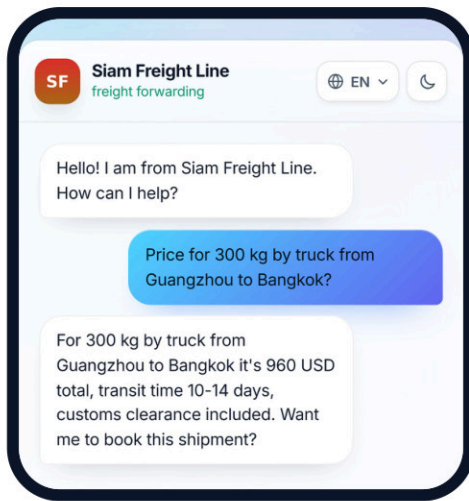
Where the result goes

SVI CRM Telegram to a person or group
Email HubSpot Salesforce Pipedrive
amoCRM Bitrix24 Zoho Odoo
monday.com Airtable Google Calendar
Webhook

READY FROM DAY ONE

Pages you get at once

Nothing to develop: the page for talking with clients and SVI CRM come with the solution.



Your page: a real reply of the agent on a demo company

MINIMAL ENTRY POINT

Your page

Your own link svi-ai.com/c/<name>. A chat with the agent in 7 languages, clients can send a photo or PDF. Put it in your Instagram bio, on a card, in a QR code at the desk.

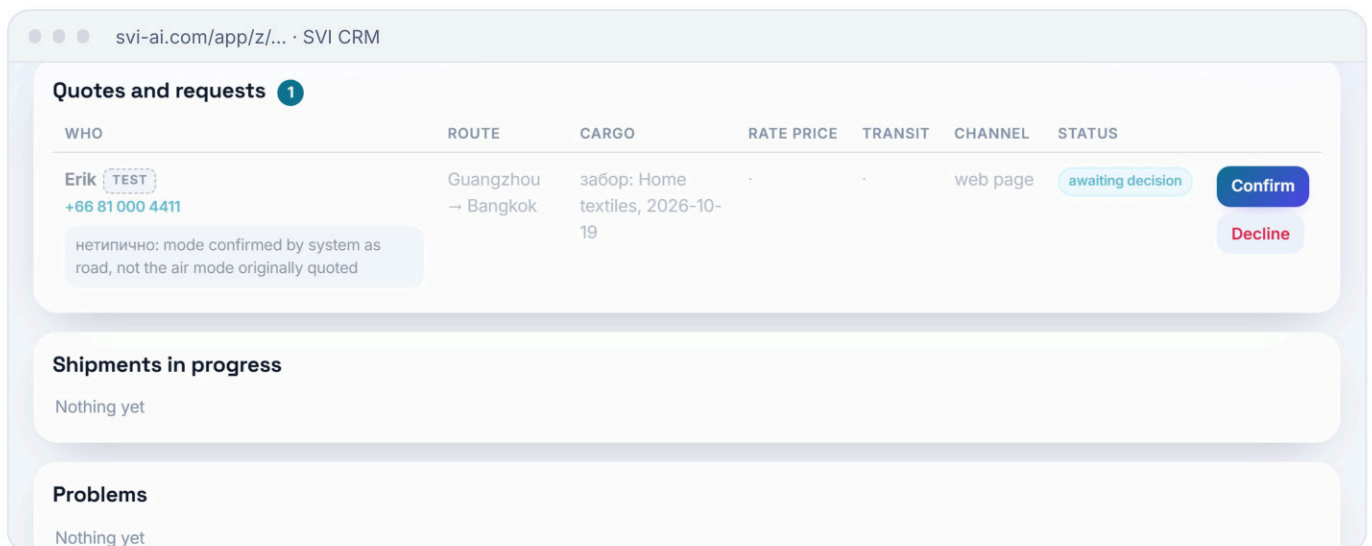
EMBEDDABLE

Website widget

A «Message us» button on your website. One line of code, it opens the same page and the talk lands in the same SVI CRM.

SVI CRM: everything accepted in one table

Requests, bookings and questions from every channel, with status and reason. «Confirm», «Decline», «Reply»: the agent passes the result to the client. Test items are marked and take no real time.



Launch in three steps

1

Install

Mai builds the solution from your words and links: website, Instagram, Google Maps.

2

Test

The agent answers on your link within the test, channels stay silent until launch. Check replies and SVI CRM.

3

Launch

Connect channels in «Channels» and switch on when you like the result.

DEEP SETTINGS

Everything the agent works by, on one page

A separate page by link, no account login needed. Every value is a default and is tuned to you: an empty field returns the default.

svi-ai.com/app/d/... · deep settings

FF Freight forwarding
Star Freight Line

DEEP SETTINGS

- Rates
- Units and currency
- Booking rules
- Red lines
- Confirmation
- Test

Rates

Routes and rates. The agent counts the price and the time only by this table.

3 [+ Add](#)

Guangzhou → Bangkok	air	US\$7.50 per kg	>
Guangzhou → Bangkok	sea		>
Guangzhou → Bangkok	road	US\$3.20 per kg	>

A link for the owner and the manager.
Subscription and payment are not

Rates Units and currency
Booking rules Red lines
Confirmation Test
default · tuned to you

TEAM

Everything can be shared

A new link switches the old one off at once.

INPUT

Page for clients

Anyone can get the link to your page: clients, partners, the front desk.

[copy](#) · [send](#) · [open](#)

OUTPUT

SVI CRM for a manager

A manager works in SVI CRM by their own link, with no access to the account or billing.

[copy](#) · [send](#) · [open](#)

SETTINGS

Deep settings

A link for the owner and the manager: they change data and rules, never the subscription.

[copy](#) · [send](#) · [open](#)

**Just tell Mai, she does the rest**

No settings to hunt for. Explain it to Mai in words, by voice or with a file, and she updates the base, prices, schedule and rules. Mai answers in the chat, in Telegram and right on the deep settings page.

«Air freight is now 8 dollars per kg»

«Add the route Shenzhen - Bangkok»

«Send me cargo worth over 10,000 dollars»

Live demo on svi-ai.com

Talk to the agents on the solution page. Every number in this document is a default and is tuned to your business.

[svi-ai.com](#)